

# Sedex Members Ethical Trade Audit Report





			Audit D	etails				
Sedex Compan Reference: (only available or System)	100	ZC: Not provided factory	ZC: Not provided by factory		eference: e on Sedex	ZS: No facto	ot provided by ry	
Business name ( name):	(Company							
Site name:								
Site address: (Please include fo	dress: nclude full address) China.			Country:		Chino	China	
Site contact an	d job title:	HR						
Site phone:				Site e-mail:				
SMETA Audit Typ	oe:	The second secon		Health & ety	□ Environr	ment	■ Business Ethics	
Date of Audit:		13-14 March, 2018						
Audi	Leverage	ERAGE			Report Own	er (pay	ee):	
, e	Sıy	tainable values						
		Audi	t Cond	ucted By				
Commercial	$\boxtimes$	Purchaser			Retailer	**		
Brand owner		NGO			Trade U	Inion		
Multi- stakeholder			Combined Audit (select all that apply)					



# **Audit Content:**

- (1) A SMETA audit was conducted which included some or all of Labour Standards, Health & Safety, Environment and Business Ethics. The SMETA Best Practice Version 6.0 April 2017 was applied. The scope of workers included all types at the site e.g. direct employees, agency workers, workers employed by service providers and workers provided by other contractors. Any deviations from the SMETA Methodology are stated (with reasons for deviation) in the SMETA Declaration.
- (2) The audit scope was against the following reference documents

## 2-Pillar SMETA Audit

- ETI Base Code
- SMETA Additions
  - Universal rights covering UNGP
  - Management systems and code implementation,
  - Responsible Recruitment
  - Entitlement to Work & Immigration,
  - Sub-Contracting and Home working,

# 4-Pillar SMETA

- 2-Pillar requirements plus
- Additional Pillar assessment of Environment
- Additional Pillar assessment of Business Ethics
- The Customer's Supplier Code (Appendix 1)
- (3) Where appropriate non-compliances were raised against the ETI code / SMETA Additions & local law and recorded as non compliances on both the audit report, CAPR and on Sedex.
- (4) Any Non-Compliance against customer code shall not be uploaded to Sedex. However, in the CAPR these 'Variances in compliance between ETI code / SMETA Additions/ local law and customer code' shall be noted in the observations section of the CAPR.



# **SMETA Declaration**

I declare that the audit underpinning the following report was conducted in accordance with SMETA Best Practice Guidance and SMETA Measurement Criteria.

- Where appropriate non-compliances were raised against the ETI code / SMETA Additions & local law and recorded as non-compliances on both the audit report, CAPR and on Sedex.
- (2) Any Non-Compliance against customer code alone shall not be uploaded to Sedex. However, in the CAPR these 'Variances in compliance between ETI code / SMETA Additions/ local law and customer code' shall be noted in the observations section of the CAPR.

Any exceptions to this must be recorded here (e.g. different sample size):

Auditor Team (s) (please list all including all interviewers):

Lead auditor: Joe Ye Team auditor: NA Interviewers: Joe

Report writer: Joe Ye

Report reviewer: Niki Xue

Date of declaration: 14 March, 2018

Note: The focus of this ethical audit is on the ETI Base Code and local law. The additional elements will not be audited in such depth or scope, but the audit process will still highlight any specific issues.

This report provides a summary of the findings and other applicable information found/gathered during the social audit conducted on the above date only and does not officially confirm or certify compliance with any legal regulations or industry standards. The social audit process requires that information be gathered and considered from records review, worker interviews, management interviews and visual observation. More information is gathered during the social audit process than is provided here. The audit process is a sampling exercise only and does not guarantee that the audited site prior, during or post–audit, are in full compliance with the Code being audited against. The provisions of this Code constitute minimum and not maximum standards and this Code should not be used to prevent companies from exceeding these standards. Companies applying this Code are expected to comply with national and other applicable laws and where the provisions of law and this Code address the same subject, to apply that provision which affords the greater protection. The ownership of this report remains with the party who has paid for the audit. Release permission must be provided by the owner prior to release to any third parties.



# Non-Compliance Table

Issue (please click on the issue title to go direct to the appropriate audit results by clause)		Area of Non-Conformity (Only check box when there is a non- conformity, and only in the box/es where the non-conformity can be found)			Record the number of issues by line*:			NC Findings Only (note to auditor, summarise in as few words as possible NC's only)	
	to auditor, please ensure that when issuing e audit report, hyperlinks are retained.	ETI Base Code	Local Law	Additional Elements		NC	Obs	GE	
0A	Universal Rights covering UNGP						0	0	<ul> <li>Summary of Observation: None</li> <li>Summary of Good Example None</li> </ul>
ОВ	Management systems and code implementation					0	2	0	Summary of Non-Compliance:  It was noted that during worker interview 5 out of 10 workers did not aware of the ETI code.  It was noted that the factory moved to the current location on February 2018 and there were no business activities performed in the old location since then, the factory had updated the business license in process but did not finished.  Summary of Observation: None  Summary of Good Example None



1.	Freely chosen Employment			0	0	0	Summary of Non-Compliance: None     Summary of Observation: None     Summary of Good Example None
2	Freedom of Association			0	0	0	Summary of Non-Compliance: None     Summary of Observation: None     Summary of Good Example None
3	Safety and Hygienic Conditions			2	0	0	Summary of Non-Compliance:  1. It was noted that printing oil was using in silk-screen workshop, which might cause occupational diseases to employee in that workshop. However, factory did not conduct testing of factors of occupational hazards in workshop.  2. It was noted that the goods stack against wall in warehouse, which was less than the legal requirement of 0.5 meter.  Summary of Observation: None  Summary of Good Example None
4	Child Labour			0	0	0	Summary of Non-Compliance: None     Summary of Observation: None     Summary of Good Example None



5	Living <u>Wages and Benefits</u>			0	0	0	Summary of Non-Compliance: None     Summary of Observation: None     Summary of Good Example None
6	Working Hours			1	0	0	<ul> <li>Summary of Non-Compliance:</li> <li>It was noted that 11 out of 30 sample population employees worked in excess of the statutory overtime hour limits. A review of 10 sample population employees' time records of February 2017, October, 2017 and, January 2018 yielded the following: <ul> <li>6 out of 10 employees worked in excess of 36 overtime hours per month was (i.e. 42 hours) in October 2017, which wasn't in compliance with the legal requirement;</li> <li>5 out of 10 employees worked in excess of 36 overtime hours per month was (i.e. 40 hours) in January, 2018, which wasn't in compliance with the legal requirement.</li> <li>Summary of Observation: None</li> <li>Summary of Good Example None</li> </ul> </li> </ul>
7	Discrimination			0	0	0	Summary of Non-Compliance: None



							Summary of Observation: None     Summary of Good Example None
8	Regular Employment			0	0	0	Summary of Non-Compliance: None     Summary of Observation: None     Summary of Good Example None
8A	Sub-Contracting and Homeworking			0	0	0	Summary of Non-Compliance: None     Summary of Observation: None     Summary of Good Example None
9	Harsh or Inhumane Treatment			0	0	0	Summary of Non-Compliance: None     Summary of Observation: None     Summary of Good Example None
10A	Entitlement to Work			0	0	0	Summary of Non-Compliance: None     Summary of Observation: None     Summary of Good Example None
10B2	Environment 2-Pillar			0	0	0	Summary of Non-Compliance: None



						T	1	T T	
									<ul> <li>Summary of Observation: None</li> <li>Summary of Good Example None</li> </ul>
10B4	Environment 4–Pillar					NA	NA	NA	<ul> <li>Summary of Non-Compliance:</li> <li>Summary of Observation: None</li> <li>Summary of Good Example None</li> </ul>
10C	<u>Business Ethics</u>					NA	NA	NA	<ul> <li>Summary of Non-Compliance: None</li> <li>Summary of Observation: None</li> <li>Summary of Good Example None</li> </ul>
Gener	ral observations and summary of t	he site:				*	***		
Gener	al Audit Progress:								
	tial audit was conducted by Leve n 1.5 man-day.	rage Limite	ed. One Au	uditor assessed	d/verified	the fact	ory's op	erations	against the ETI Base Code, and local legislation
	am, the auditor entered the faci r Representative presented in the								
	mployees' wages records from Feb led to auditor for review. 10 sampl								ds from February 2017 to audit date were
group	) and 6 employees were interview	ed individu	Jally. All er	nployees said	they were	e satisfie	d with t	heir emp	erviewed by 1 group (4 employees for one loyment in the factory. They also said they were plaints would be investigated and resolved by



factory management.

# Site Summary:

- 1. The products manufactured at this site was pen and notebook.
- 2. The main responsible personnel for delivering the compliance of the standards was
- 3. There were total 11 employees in the factory (4 employees were local employees. All were permanent employees).
- 4. The youngest employee in the factory was 27 years old.
- 5. No trade union was established in the factory.
- 6. Worker representative was present during the audit.
- 7. Both male and female employees were engaged in management and supervision positions.
- 8. No sub-contractor was used by the factory.
- 9. The factory paid at least the legal minimum wage to all employees. The local legal minimum wage was RMB 1,860 per month (10.69 per hour) since 1 November, 2015, RMB2,010 per month (11.55 per hour) since 1 December 2017.
- 10. The overtime wage was paid appropriately to employees. Employees were paid with 150% of regular wage for weekday overtime hours, 200% of regular wage for rest day overtime hours and 300% of regular wage for statutory holiday overtime hours.
- 11. The normal working time in the factory was arranged from 8:00 to 11:00, 12:00 to 17:00. If there was overtime, it was normally arranged from 18:00 to 20:00.

\*Please note the table above records the total number of Non-compliances (NC), Observations (Obs) and Good Examples (GE). This gives the reviewer an indication of problem areas but does not detail severities of each issue – Reviewers need to check audit results by clause.



# Site Details

	Site Details					
A: Company Name:						
B: Site name:						
C: Applicable business and other legally required licence numbers and documents for example, business license no, liability insurance, any other required government inspections	Business license: Valid From 3 Decemb	per, 2004 to 2 Decen	nber, 2026			
D: Products/Activities at site, for example, garment manufacture, electricals, toys, grower	Pen and notebook					
E: Site description:			was located at			
(Include size, location, and age of site. Also, include structure and number of buildings)	was started from 3 De manufacturing produ were rented from	ecember, 2004. And uct was pen and not e. The factory did no				
	Production Building no 1	Description	Remark, if any			
	Floor 1	Injecting mold	N/A			
	Floor 2	Assembling, packing, silk screen, warehouse and office	N/A			
	Floor 3		N/A			
	Is this a shared building?	Yes	Only shared building			
	For below, please ad Visible structural integ without structural eng	grity issues (large cra	andrian announce (1.36. Announce)			
	<ul><li>☑ No Details: The building was note</li></ul>	ed in good condition	n. And the factory			



	provided the acceptance inspection report of construction and fire safety inspection report for review.
F: Site function:	☐ Agent ☐ Factory Processing/Manufacturer ☐ Finished Product Supplier ☐ Grower ☐ Homeworker ☐ Labour Provider ☐ Pack House ☐ Primary Producer ☐ Service Provider ☐ Sub-Contractor
G: Month(s) of peak season: (if applicable)	No obvious peak season
H: Process overview: (Include products being produced, main operations, number of production lines, main equipment used)	Main working process: injecting mold-silk screen-Assembling- Packing Main equipment: cutting machines and sewing machines
I: What form of worker representation / union is there on site?	Union (name)  Worker Committee Other (specify) None
J: Is there any night production work at the site?	☐ Yes ☐ No
K: Are there any on site provided worker accommodation buildings e.g. dormitories	Yes No If yes approx. 0% of workers in on site accommodation
L: Are there any off site provided worker accommodation buildings	Yes No If Yes approx.
M: Were the site provided accommodation buildings included in this audit	Yes No If No, please give details The factory did not provide accommodation to employees.

Audit Parameters								
A: Time in and time out	Day 1 Time in: 9:00 am Day 1 Time out: 17:00 pm	Day 1 Time in: 9:00 Day 1 Time out: 12:00	Day 3 Time in: NA Day 3 Time out: NA					
B: Number of Auditor Days Used:	1 auditor x 1.5 days							



C: Audit type:	□ Full Initial     □ Periodic     □ Full Follow-up     □ Partial Follow-Up     □ Partial Other - Define					
D: Was the audit announced?	Semi – a	Announced Semi – announced: Window detail: w				
E: Was the Sedex SAQ available for review?	Yes     No     If No, why not     If No, w					
F: Any conflicting information SAQ/Pre-Audit Info to Audit findings?	Yes No If <b>Yes</b> , please capture detail in appropriate audit by clause					ause
G: Who signed and agreed CAPR (Name and job title)		HR				
H: Is further information available (if Y please contact audit company for details)	☐ Yes ☑ No					
I: Previous audit date:	Nil					
J: Previous audit type:	Nil					
K: Was any previous audit reviewed during this audit	☐ Yes ☐ I	No				
Audit attendance	Managam	ont	Worker De	nrasantati	40.5	
Audit diferidance	Managem	ieni	MANAGEMENT OF	presentation		
	Senior managem	nent	Worker Co representa		Union represent	atives
A: Present at the opening meeting?	⊠ Yes	□ No		□No	Yes	⊠ No
B: Present at the audit?	⊠ Yes	□ No	⊠ Yes	□No	Yes	⊠ No
C: Present at the closing meeting?	⊠ Yes	□ No	⊠ Yes	□No	Yes	⊠ No
D: If Worker Representatives were not present please explain reasons why (only complete if no worker reps present)						
E: If Union Representatives were not present please explain reasons why: (only complete if no union reps present)	N/A, union was not established in the factory.					



# **Worker Analysis**

The term "migrant worker" refers to a person who is engaged or has been engaged in a remunerated activity in a country of which they are not a national and where they do not intend to remain permanently or has purposely migrated on a temporary basis to another in-country region to seek and engage in a remunerated activity

	Worker Analysis									
		Local			Migrant*		Total			
	Permanent	Temporary	Agency	Permanent	Temporary	Agency	Home workers	Total		
Worker numbers – Male	0	0	0	2	0	0	0	2		
Worker numbers – female	4	0	0	5	0	0	0	9		
Total	4	0	0	7	0	0	0	11		
						0.6		40		
Number of Workers interviewed – male	0	0	0	1	0	0	0	1		
Number of Workers interviewed – female	4	0	0	5	0	0	0	9		
Total – interviewed sample size	4	0	0	6	0	0	0	10		

A: Nationality of Management	China					
B: Majority nationality of workers	Main countries: Country 1: China approx % total workforce 100% Country 2: NA approx % total workforce NA Country 3: NA approx % total workforce NA					
C: Worker remuneration (management information)	0% workers on piece rate 0% hourly paid workers 100% salaried workers					
	Payment cycle:  0% daily paid  0% weekly paid  100% monthly paid  0% other – please give details					



Worker Interview Summary		
A: Were workers aware of the audit?	☐ Yes ☑ No	
B: Were workers aware of the code?	☐ Yes ☑ No	
C: Number of group interviews: (Please specify number and size of groups. Please see SMETA Best Practice Guidance and Measurement Criteria. If the auditor was not able to follow the BPG, please state within the declaration)	1 group, 4 employees in each group	
D: Number of individual interviews (Please see SMETA Best Practice Guidance and Measurement Criteria)	Male: 1	Female: 5
E: All groups of workers are included in the scope of this audit such as; Direct employees, Casual and agency workers, Workers employed by service providers such as security and catering staff as well as workers supplied by other contractors.  Note to auditor: please record details of migrant /agency/contractor workers in section 8 – Regular Employment, under Responsible Recruitment	☐ Yes ☐ No  If N, please give details	
F: Interviews were done in private and the confidentiality of the interview process was communicated to the workers?	⊠ Yes □ No	
G: In general, what was the attitude of the workers towards their workplace?	Favourable Non-favourable Indifferent	
H: What was the most common worker complaint?	No complaint was raised.	
I: What did the workers like the most about working at this site?	The wages and working hours are appropriate. The factory management treated them well.	
J: Any additional comment(s) regarding interviews:	Nil	
K: Attitude of workers to hours worked:	Employees are satisfied with the working hour arrangement.	
L. Is there any worker survey information available?		
∑ Yes     ☐ No     If Yes, please give details: The factory held meeting with we comment every 3 months	orker represe	entative for collecting employees



## M: Attitude of workers:

(Include their attitude to management, workplace, and the interview process. Both positive and negative information should be included). Note: Do not document any information that could put workers at risk.

10 employees were randomly selected from various workshops for private and confidential interview. The interviewed employees provided positive information on the factory to the auditor. They stated the working hours arrangement is appropriate. The wage is paid every month correctly to them. If they had complaints on the factory, they could raise it to the management directly or via suggestion box. Their complaints would be investigated and resolved.

# N: Attitude of worker's committee/union reps:

(Include their attitude to management, workplace, and the interview process. Both positive and negative information should be included) Note: Do not document any information that could put workers at risk

The worker representative Luo Yanmei was interviewed during the audit. She stated that she was elected by employees. And the factory management held the meeting with him for collecting employees' comment every 3 months. During daily work, she collected the comment on the factory from employees. She was not in threaten for doing this. He provided the positive information on the factory to auditor during audit.

#### O: Attitude of managers:

(Include attitude to audit, and audit process. Both positive and negative information should be included)

The HR was interviewed during management interview process during audit. And she coorperated the audit very well and provided the positive attitude on the audit.



# **Audit Results by Clause**

# **OA: Universal Rights covering UNGP**

(Click here to return to NC-table)

#### 0.A. Guidance for Observations

0.A.1 Businesses should have a policy, endorsed at the highest level, covering human rights impacts and issues, and ensure it is communicated to all appropriate parties, including its own suppliers.

0.A.2 Businesses should have a designated person responsible for implementing standards concerning Human rights

0.A.3 Businesses shall identify their stakeholders and salient issues.

0.A.4 Businesses shall measure their direct, indirect, and potential impacts on stakeholders (rights holders) human rights.

0.A.5 Where businesses have an adverse impact on human rights within any of their stakeholders, they shall address these issues and enable effective remediation.

0.A.6 Businesses shall have a transparent system in place for confidentially reporting, and dealing with human rights impacts without fear of reprisals towards the reporter.

Note for auditors and readers. This is not a full Human Rights Assessment, but instead a check on the business's implementation of processes to meet their Universal rights covering UNGP responsibilities.

## Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

# Current systems:

- The factory established the policy at the highest level regarding employees' universal rights, including the procedure on identifying the issues on employees' universal rights from the factory and its suppliers. And the policy was communicated to all employees and the suppliers
- There was an internal audit team for controlling quality who was also taking the role for implementing and conducting internal audit against the code. The main responsible personnel for standards was
- Employees could report any grievances (harassment, bullying, discrimination etc.) to the factory. And any received complaint will be handled by management, without any reprisal.
- The factory encouraged the employees to report any issues related to employee universal rights by name or anonymous.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

#### Details:

- The relevant policy and procedures about employees' universal rights.
- Internal grievance procedure and relevant handling documentation.
- Training records

Any other comments:

Nil



A: Policy statement that expresses commitment to respect human rights?	☐ Yes     ☐ No     Please give details:     The factory's policy showed the employees' universal rigapproved by general management.	hts. The policy was
B: Does the business have a designated person responsible for implementing standards concerning Human Rights?	☐ Yes     ☐ No  Please give details: The factory established a committee for implementing the standards concerning employees' universal rights. This committee was led by general manager. And HR was designated for handling daily issues by committee.	
C: Does the businesses have a transparent system in place for confidentially reporting, and dealing with human rights impacts without fear of reprisals towards the reporter?	Yes No Please give details: The prodencouraged the workers or the any issue related to emplify with full protection.	stakeholders to report
D: Does the business demonstrate effective data privacy procedures for workers' information, which is implemented?    Yes   No     No     Please give details: The policy and procedures concerning to the privacy protection was provided for review. The HR department did not have any improper practices according to this requirement.		protection was provided ent did not have any
Fin	dings	
Finding: Observation Company NC Description of observation: None was observed  Local law or ETI/Additional elements / customer specific requirement: N/A  Comments: N/A		Objective evidence observed: N/A
Good examples observed:		
Description of Good Example (GE): None was observed		Objective Evidence Observed: N/A



# Measuring Workplace Impact

Workplace Impact		
A: Annual worker turnover: Number of workers leaving in last 12 months as a % of average total number of workers on site over the year (annual worker turnover)	Last year: 3.72%	This year 0.19% Since January 1 to the audit date
B: Current % quarterly (90 days) turnover: Number of workers leaving from the first of the 90 day period through to the last day of the 90 day period / [(number of employees on the 1st day of 90 day period + number of employees on the last day of the 90 day period) / 2]	0.19%	
C: Annual % absenteeism:  Number of days lost through job absence in the year /  [(number of employees on 1st day of the year + number employees on the last day of the year / 2]  * number available workdays in the year	Last year: 2.01%	This year 0.52% Since January 1 to the audit date
D: Quarterly (90 days) % absenteeism: Number of days lost through job absence in the period / [(Number of employees on 1st of the period + Number of employees on the last day of the period / 2] * Number of available workdays in the month	0.11%	0.12% Data was collected for 1 quarters of this year.
E: Are accidents recorded?	∑ Yes     ☐ No     Please describe: The factory estated that all the accidents happened recorded. And the form for recorded to auditor for review.	d in the factory should be
F: Annual Number of work related accidents and injuries per 100 workers: [Number of work related accidents and injuries * 100) / Number of total workers]	Last year: 2017 Number: 0	This year: Since 1 January to audit day Number: 0
G: Quarterly (90 days) number of work related accidents and injuries per 100 workers: [Number of work related accidents and injuries * 100] / Number of total workers]	0	0
H: Lost day work cases per 100 workers: [(Number of lost days due to work accidents and work related injuries * 100) / Number of total workers]	Last year: 0	This year: 0
I: % of workers that work on average more than 48 standard hours / week in the last 6 / 12 months:	6 months 0% workers	12 months 0% workers



J: % of workers that work on average 6 months 12 months \_\_0\_\_% workers more than 60 total hours / week in the \_\_\_0\_\_\_% workers last 6 / 12 months:



0: Management systems and Code Implementation

# **OB: Management system and Code Implementation**

(click here to return to NC Table)

0.B.1 Suppliers are expected to implement and maintain systems for delivering compliance to this Code. 0.B.2 Suppliers are expected to be operating legally in premises with the correct business licenses and permissions and to have systems to ensure that all relevant land rights have been complied with 0.B.3 Suppliers shall appoint a senior member of management who shall be responsible for compliance with the Code.

0.B.4 Suppliers are expected to communicate this Code to all employees.

0.B.5 Suppliers should communicate this code to their own suppliers and, where reasonably practicable, extend the principles of this Ethical Code through their supply chain.

# **Current Systems and Evidence Examined**

To complete 'current systems' Auditors' examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code, Evidence checked should detail any documentary or verbal evidence shown to support the systems.

# Current systems:

- -The factory established a system and policy to deliver compliance to the code.
- The factory posted ETI Code on-site.
- -The factory appointed a management representative for management of ETI compliance.
- The facility provided the ETI code to its supplier and requested them to post in their workshops.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

#### Details:

- ETI Code posted in the factory.
- A set of policy created by the factory management, which containing all required appropriate procedures and instructions for complying with the ETI Code and the legal requirements.
- Training records
- Photo provided from the factory's suppliers for posting ETI code.
- Employees' attendance records provided by management, production records collected from workshops and employee interview for crosschecking if the factory implemented and maintained system for delivering compliance to the ETI code.

Any	other	commer	its:
Nil			

Management Systems:		
A: In the last 12 months, has the site been subject to any fines/prosecutions for non–compliance to any regulations?	Yes No Please describe: No such record was noted in any public information channel. And this was confirmed through employee and management interview.	



B: Do policies and/or procedures exist that reduce the risk of forced labour, child labour, discrimination, harassment & abuse?	Yes No Please describe: The factory established policies and procedures on identifying and reducing the risks of forced labour, child labour, discrimination, harassment & abuse. During the audit, no negative evidence was noted.
C: If Yes, is there evidence (an indication) of effective implementation? Please give details.	The factory had established the related policy and provided the training for identifying and reducing the risks to all related employees, in order to ensure the effective implement of policy. The training records were kept. And this was also confirmed by interview with employees and management staffs.
D: Have managers and workers received training in the standards for forced labour, child labour, discrimination, harassment & abuse?	Yes No Please describe: The managers and workers received training in the standards for forced labour, child labour, discrimination, harassment & abuse.
E: If Yes, is there evidence (an indication) that training has been effective e.g. training records etc.? Please give details	Yes No Please describe: The training records were provided to auditor for review. However, it was noted that 5 out of 10 employees interviewed were not aware of the ETI code.
F; Does the site have any internationally recognised system certifications e.g. ISO 9000, 14000, OHSAS 18000, SA8000 (or other social audits).  Please detail (Number and date).	Yes No Please describe: N/A
G: Is there a Human Resources manager/department? If Yes, please detail.	Yes No Please describe: was handling HR in the factory.
H: Is there a senior person /manager responsible for implementation of the Code	Yes No Please describe: The factory did appointment a senior manager for implement of the ETI code.
I: Is there a policy to ensure all worker information is confidential	∑ Yes     ☐ No     Please describe: The privacy protection policy for all employees' information was established and available for review.
J: Is there an effective procedure to ensure confidential information is kept confidential	Yes No Please describe: The employees' confidential



	information was kept effectively and confidentially. The records were kept in a safe place, which was monitored by HR.	
K: Are risk assessments conducted to evaluate policy and procedure effectiveness?	∑ Yes     ☐ No     Details: The factory conducted the risk     assessment to evaluate if the policy and     procedure was effective annually.	
L: Does the facility have a process to address issues found when conducting risk assessments, including implementation of controls to reduce identified risks?	Yes No Details:  1. The factory assessed the risks related all aspects of the ETI code, eg. Working hours, wages & benefits, harassment, discrimination, ethics, H&S, environment etc. issues.  2. The risks noted from assessment were investigated for the root cause and assigned responsible persons for taking corrective and preventive actions.  3. The follow-up process was conducted for confirming the corrective and preventive actions were taken.  4. The policy and procedures were reviewed to verify whether they should be revised for controlling and reducing the risks.	
M: Does the facility have a policy/code which require labour standards of its own suppliers?	∑ Yes     ☐ No     Details: The factory had supplier management procedure with requirements for them to implement ETI code.	
Land rigi	hts	
N: Does the site have all required land rights licenses and permissions (see SMETA Measurement Criteria)?	Yes No Details: The factory provided the Building Property Title Certificate and Certificate of Land Use were provided to review.	
O: Does the site have systems in place to conduct legal due diligence to recognize and apply national laws and practices relating to land title	Yes No Details: The factory set up the procedure and appointed executive department to conduct legal due diligence to recognize and apply national laws and practices relating to land title	
P: Does the site have a written policy and procedures specific to land rights.  If yes, does it include any due diligence the company will undertake to obtain free, prior and informed consent, (FPIC) even if national/local law does not require it	Yes No If yes, how does the company obtain FPIC: Remark; The land in China mainland was belonged to the nation. Anybody, no matter the characters, could only rent the land from	



	factory would like to use for it from government	ent would make decision
Q: Is there evidence that facility site compensated the owner/lessor for the land prior to the facility being built or expanded. Please give details.	Yes No Details: The factory got governmental departm where the factory local management stated the 50 years.	nent for using the land
R. Does the Facility demonstrate that alternatives to a specific land acquisition were considered to avoid or minimize adverse impacts Please give details.	Yes No Details: This area where the factors assigned as industry used department.	
S: Is There any evidence of illegal appropriation of land for facility building or expansion of footprint.	Yes No Details: All the areas of according to the interview.	
Non-comp	liance:	
Description of non–compliance:     NC against ETI/Additional Elements	t Local Law	Objective evidence observed: Employee Interview
It was noted that during worker interview 5 out of 10 workers did not aware of the ETI code.		
Local law and/or ETI requirement: 0.B.4 Suppliers are expected to communicate this Code		
Recommended corrective action: It is recommended that management adopt practices that all workers are aware of the content of the ETI code.		
2. Description of non-compliance:  NC against ETI/Additional Elements NC against customer code:  NC against Local Law		Objective evidence observed: Employee Interview
It was noted that the factory moved to the current location on February 2018 and there were no business activities performed in the old location since then, the factory had updated the business license in process but did not finished.		
Local law and/or ETI requirement: In accordance with Article 17 of Enterprises Legal Representative Registration Management Regulation of the People's Republic of China (issued from State		



Council Directive No. 1 on 3 June 1988): When the name, domicile, business operation location, legal representative, type of ownership, business activity scope, business mode, registered capital, business operation period of the company changes and when the number of branches are increased or decreased, the business license should be updated. (Effective from Jul 1, 1988)

#### Recommended corrective action:

It is recommended that management adopt practices and controls to ensure that the factory finish the business license update.

Observation:	
Description of observation: None was observed.  Local law or ETI requirement: N/A	Objective evidence observed:
Comments: N/A	

Good Examples observed:	
Description of Good Example (GE): None was observed.	Objective evidence observed:

# 1: Freely Chosen Employment

(Click here to return to NC-table)

#### ETI

- 1.1 There is no forced, bonded or involuntary prison labour.
- 1.2 Workers are not required to lodge "deposits" or their identity papers with their employer and are free to leave their employer after reasonable notice.

# Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

# **Current systems:**

- The factory established the employment policy and procedures, which include requirements for no



forced, bonded or involuntary prison labor.

- Employee Handbooks were given to all workers when joining the factory.
- Employees within their probation period were free to resign from the factory in 3 days after submitting the written notice.
- The permanent employee, who was not in probation period, could chose to continue working or resign. If she chose to resign from the factory, she could submit the written notice to their supervisor or HR and left the factory one month later.
- For the resigned employees, they would be given their full wages on their last day of work.
- The employees in the factory were obtained their job from HR market or by friend's recommendation.
- Employees were free to leave their work station during working and free to leave the factory after work shift. No bonded or involuntary prison labor was identified.
- Employees were not required to keep their ID cards or other certificates in the factory.
- No deposit was paid from employees to the factory.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

#### Details:

- Established employment policy and procedures
- Employee handbook
- Personnel files
- Employee contracts
- Facility tour
- Management interview and employee interview

Any other comments: Nil

A: Is there any evidence of retention of original documents, e.g. passports/ID's	Yes No If Yes please give details and category of workers affected
B: Is there any evidence of a loan scheme in operation	Yes No If yes please give details and category of worker affected
C: Is there Any evidence of retention of wages /deposits	Yes No If yes please give details and category of worker affected
D: Are there any restrictions on workers' freedom to terminate employment?	Yes No Please describe finding: N/A
E: If any part of the business is UK based / registered & turnover is 36m+ there is a requirement to publish a 'modern day slavery statement.  F: Is there a modern day slavery statement published	Yes No Please describe finding: N/A Not applicable



		Ì
G: Is there evidence of any restrictions on workers' freedoms to leave the site at the end of the work day	☐ Yes ☑ No Please describe finding: N/A	
H: Does the site understand the risks of forced / trafficked / bonded labour in it's supply chain	☐ Yes ☐ No  If yes please give details and category of workers affected:  ☐ Not applicable	
I: Is the site taking any steps taking to reduce the risk of forced / trafficked labour?	Yes     No     Please describe finding: N/A	
	Non-compliance:	
code: None was observed.  Local law and/or ETI requirement N/A  Recommended corrective action: N/A  2. Description of non-compliance:	nst Local Law: NC against customer  Local Law: NC against customer code:	Objective evidence observed:
Observation:		
Description of observation:	Objet Fallott.	Objective evidence
None was observed.  Local law or ETI requirement: N/A		observed: N/A
Comments:		



N/A	
Good Examples observed:	
Description of Good Example (GE): None was observed.	Objective evidence observed:

## 2: Freedom of Association and Right to Collective Bargaining are Respected

(Click here to return to NC-table) (Click here to return to Key Information)

#### ETI

- 2.1 Workers, without distinction, have the right to join or form trade unions of their own choosing and to bargain collectively.
- 2.2 The employer adopts an open attitude towards the activities of trade unions and their organisational
- 2.3 Workers' representatives are not discriminated against and have access to carry out their representative functions in the workplace.
- 2.4 Where the right to freedom of association and collective bargaining is restricted under law, the employer facilitates, and does not hinder, the development of parallel means for independent and free association and bargaining.

# Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

# Current systems:

- The Chinese constitution guarantees the employees' right of freedom of association. But the trade union established independently in the company should under and managed by All China Federation of Trade Unions (ACFTU). And most of the trade union representatives are appointed directly by factory management. Additionally, the trade union activity is limited on the right to organize and bargain collectively in China.
- No union was established in the factory.
- Employees could raise their complaint to the supervisor directly or through worker representatives.
- Employees elected 2 employees as their representative on 23 April, 2017.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

# Details:

- Complaint & handling records.
- Freedom of association policies.
- Election records for worker representative
- Meeting minutes between factory management and worker representatives
- Employee interview



Any other comments: Nil		
A: What form of worker representation/union is there on site?	☐ Union (name)  ☑ Worker Committee ☐ Other (specify) ☐ None	
B: Is it a legal requirement to have a union?	☐ Yes ☐ No	
C: Is it a legal requirement to have a worker's committee?	☐ Yes ☑ No	
D: Is there any other form of effective worker/management communication channel? (Other than union/worker committee) e.g. H&S, sexual harassment	Yes     No     Describe: Suggestion box for raising concerns, or communication directly with factory management.  Is there evidence of free elections?     Yes     No	
E: Does the supplier provide adequate facilities to allow the Union or committee to conduct related business?	Yes No Details: There was a room in the office providing to worker committee to conduct the relevant business. The worker representatives can hold the meeting in the room with employees or factory management.	
F: Name of union and union representative, if applicable:	N/A, no trade union was established in the factory	Is there evidence of free elections?  Yes No N/A
G: If no union what is parallel means of consultation with workers e.g. worker committees?	Worker committee was established in the factory and two worker representatives were elected by employees.	Is there evidence of free elections?  Yes No N/A
H: Are all workers aware of who their representatives are?	⊠ Yes □ No	
I: Were worker representatives freely elected?	⊠ Yes □ No	Date of last election: 23 April, 2017
J: Do workers know what topics can be raised with their representatives?	⊠ Yes □ No	
K: Were worker	⊠ Yes □ No	



	ř	
representatives/union representatives interviewed	If <b>Yes</b> , please state how many: One worker representative was interviewed.	
L: State any evidence that union/worker's committee is effective?  Specify date of last meeting; topics covered; how minutes were communicated etc.	According to meeting minutes, the interview with worker representative and employees, the last meeting of worker committee was held on 27 February, 2018. The worker representatives communicated the labor law with the all employees in the factory.	
M: Are any workers covered by Collective Bargaining Agreement (CBA)	Yes No No CBA was raised by employees in the factory.	
N: If <b>Yes</b> what percentage by trade Union/worker representation	% workers covered by Union CBA	% workers covered by worker rep CBA
O: If <b>Yes</b> , does the Collective Bargaining Agreement (CBA) include rates of pay	Bargaining Agreement (CBA)	
	Non-compliance:	
1. Description of non–compliance:  NC against ETI NC against Local Law NC against customer code:  None was observed.  Objective evidence observed:  N/A		
Local law and/or ETI requirement: N/A		
Recommended corrective action: N/A		
2. Description of non–compliance:  NC against ETI NC against Local Law NC against customer code:  N/A		
Local law and/or ETI requirement: N/A		
Recommended corrective action: N/A		
	Observation:	
Description of observation: None was observed.		Objective evidence observed: N/A
Local law or ETI requirement: N/A	13V2 XC	
Comments: N/A		



Good Examples observed:	
Description of Good Example (GE): None was observed.	Objective evidence observed:



# 3: Working Conditions are Safe and Hygienic

(Click here to return to NC-table) (Click here to return to Key Information)

#### ETI

- A safe and hygienic working environment shall be provided, bearing in mind the prevailing knowledge of the industry and of any specific hazards. Adequate steps shall be taken to prevent accidents and injury to health arising out of, associated with, or occurring in the course of work, by minimising, so far as is reasonably practicable, the causes of hazards inherent in the working environment. 3.2 Workers shall receive regular and recorded Health & Safety training, and such training shall be repeated for new or reassigned workers.
- 3.3 Access to clean toilet facilities and to potable water, and, if appropriate, sanitary facilities for food storage shall be provided.
- 3.4 Accommodation, where provided, shall be clean, safe, and meet the basic needs of the workers.
- 3.5 The company observing the code shall assign responsibility for Health & Safety to a senior management representative.

# Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

# Current systems:

# 1.General Health and Safety Management

- was appointed as Health & Safety Manager for the site.
- Potable water was available and free to approach in all areas of the factory.
- Toilets were sufficient, clean and segregated by gender, which were available for use by employees all the time.
- Ventilation, temperature and lighting were adequate for the production areas.
- H&S committee was established. And workers joined the committee.
- Monthly meetings were held between the H&S committee (workers) and the H&S manager.

# 2. Fire Safety

- There were at least 2 exits from each work area and were clearly marked.
- Fire fighting equipment was adequate. And checking records were kept and up-to-date.
- Evacuation plans were posted in all areas and understood by all workers interviewed.
- Fire drills were organised and recorded twice per year. Last one was conducted on 22 September, 2017.

#### 3. Electrical and Machine Safety

- All electrical equipment was maintained in good condition, such as sockets, plugs, switches and main fuse boards.
- Factory provided the special operator certificate for 1 out of 1 electrician in the factory for auditors' review in audit day.

#### 4. Medical Services

- There were adequate first aid kits in each production area and they were well stocked.
- There were two first aiders in the factory. And they were trained at a local Red Cross Committee.

## 5. Chemical Safety

- All chemicals were correctly labeled.
- Safety data sheet for products (MSDS) was available for the chemicals (e.g. machine oil) being used in the sewing workshop.



- Employees handling chemicals were trained on appropriate procedures as well as what to do in an emergency.
Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):
Details: - Facility tour - Management and Employee Interview - Health and safety policy - Health and safety committee meeting minutes - Training records and employees' relevant certificates - Fire fighting equipment maintenance records - Fire drill records - Building structure safety certificates - Fire safety certificates - Certificate of trained first aider - Accident reports - Chemical list and MSDS for chemicals - Potable water testing report - Special equipment inspection report and operators' certificate - Certificate of special operator
Any other comments: Nil

A: Does the facility have general Health & Safety and occupational Health & Safety policies and procedures that are fit for purpose and are these communicated to workers?	<ul> <li>✓ Yes</li> <li>☐ No</li> <li>Details: The factory set up the policy and procedures on H&amp;S and provided training to all the employees, including new hiring, on-the-job training.</li> </ul>
B: Are the policies included in worker's manual?	∑ Yes     ☐ No     Details: The employee handbook, which was delivery to every employee covering H&S requirements
C: Are there any structural additions without required permits/inspections (e.g. floors added)?	☐ Yes ☐ No Details: No structural addition was noted without inspection report.
D: Are visitors to the site informed on H&S and provided with personal protective equipment	⊠ Yes



	Details: The H&S policy had requirements for visitors. The H&S notice and necessary PPE would be provided to all visitors when they entered the factory or production area.
E: Is a medical room or medical facility provided for workers?	☐ Yes ☐ No
If yes, do the room(s) meet legal requirements and is the size/number of rooms suitable for the number of workers.	Details: The factory did not provide medical room, but the first aid kits were provided in every workshop. And the hospital was near the factory.
F: Is there a doctor or nurse on site or	⊠ Yes
there is easy access to first aider/	□No
trained medical aid	Details: The factory had 2 qualified first aiders in factory.
G: Where facility provides worker	Yes
transport - it is fit for purpose, safe and maintained and operated by	□No
competent persons e.g. buses and other vehicles	Details: N/A, the factory did not provide transport to employees.
H: Secure personal storage space is	Yes
provided for workers in their living	□No
space and is fit for purpose	Details: N/A, the factory did not provide dormitory (living space) to employees.
1.110.0 57.1	⊠ Yes
I: H&S Risk assessments are conducted (including evaluating the arrangements	□No
for workers doing overtime e.g. driving after a long shift) and there are controls to reduce identified risk	Details: The factory performed risk assessment for the workplace and based on different positions.
J: Is the site meeting its legal obligations	⊠ Yes
on environmental requirements	□No
including required permits for use and disposal of natural resources	Please describe: The factory provided the registration form of environmental impacts of the construction, the approval document of environment impact assessment, and the approval document for on-site inspection and acceptance of completed environmental protection facilities for review. And the factory disposed the solid waste appropriately.
K: Is the site meeting its customer	⊠ Yes
requirements on environmental standards, including the use of banned chemicals	□No



¥
Please describe: The factory obtained the EIA report from local government. And it met the customer requirements on environmental standards.

Non!	
Non-compliance:	
Description of non-compliance:     NC against ETI	Objective evidence observed: Document review and management interview
It was noted that printing oil was using in silk-screen workshop, which might cause occupational diseases to employee in that workshop. However, factory did not conduct testing of factors of occupational hazards in workshop.	
Local law and/or ETI requirement In accordance with Article 20 of Provisions on the Supervision and Administration of Occupational Health at Work Sites, an employer with occupational hazards shall entrust an occupational health technical service institution with the corresponding qualification to conduct testing of factors of occupational hazards at least once each year. (Effective from Jun 1, 2012)	
ETI requirement  3.1 A safe and hygienic working environment shall be provided, bearing in mind the prevailing knowledge of the industry and of any specific hazards.  Adequate steps shall be taken to prevent accidents and injury to health arising out of, associated with, or occurring in the course of work, by minimising, so far as is reasonably practicable, the causes of hazards inherent in the working environment.	
Recommended corrective action:  It is recommended that management adopt practices and controls to ensure to entrust an occupational health technical service institution with the corresponding qualification to conduct testing of factors of occupational hazards at least once a year.	
2. Description of non–compliance:	Objective evidence
NC against ETI	<b>observed:</b> Factory tour
It was noted that the goods stack against wall in warehouse, which was less than the legal requirement of 0.5 meter.	
Local law and/or ETI requirement:	
In accordance with Article 4.5.4 of Dormitory Building Design Standard, the width of the rundle shall not be less than 0.27m and the height of the rundle shall not be more than 0.165m. The height of handrail shall not be less than 0.90m. When the length of a horizontal section of the staircase is more than 0.50m, the height of the corresponding handrail shall not be less than 1.05m. (Effective from Feb 1, 2006)	
ETI requirement	



3.1 A safe and hygienic working environment shall be provided, bearing in mind the prevailing knowledge of the industry and of any specific hazards. Adequate steps shall be taken to prevent accidents and injury to health arising out of, associated with, or occurring in the course of work, by minimising, so far as is reasonably practicable, the causes of hazards inherent in the working environment.

# Recommended corrective action:

It is recommended that factory management adopt practices and controls to ensure that width of gap between stacks and walls are in accordance with the legal requirement.

Observation:	
Description of observation: None was observed.	Objective evidence observed:
Local law or ETI requirement: N/A	
Recommended corrective action: N/A	

Good Examples observed:	
Description of Good Example (GE): None was observed.	Objective Evidence Observed: N/A



#### 4: Child Labour Shall Not Be Used

[Click here to return to NC-table] [Click here to return to Key Information]

#### ETI

- 4.1 There shall be no new recruitment of child labour.
- 4.2 Companies shall develop or participate in and contribute to policies and programmes which provide for the transition of any child found to be performing child labour to enable her or him to attend and remain in quality education until no longer a child.
- 4.3 Children and young persons under 18 shall not be employed at night or in hazardous conditions.
- 4.4 These policies and procedures shall conform to the provisions of the relevant ILO Standards.

#### **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

#### Current systems:

- The factory had policy that the no worker under the age of 16 years old would be employed.
- The factory had policy that the juvenile workers (if employed) could not work in hazardous position or work at night.
- The factory kept valid and sufficient age information in employees' personnel files, such as copies of ID card. Employee's personnel file also included employee contract, employee's basic information, living address, working experience and recent photo etc.
- No child labor or young worker was identified in the factory.
- The youngest employee worked in the factory was 27 years, old who was born on 22 October, 1990 and joined the factory on 30 November, 2012.
- During the recruitment process, HR staff interviewed the employees and checked their ID cards. The job application forms were to be finished.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

#### Details:

- Facility tour
- Employee interview
- The facility's policy on recruitment, child labour and juvenile worker
- Employee personnel files

Any other comments:

Nil

A: Legal age of employment	Legal minimum: 16 years old
B: Age of youngest worker found:	27 years old
C: Children present on workfloor but not working at time of audit	☐ Yes ☐ No



D: % of under 18's at this site (of total workers)	0%	
E: Workers under 18 subject to hazardous work assignments?  [Go to clause 3 – Health and Safety]	Yes No If Y give details: N/A	
	Non-compliance:	
code: None was observed.  Local law and/or ETI requirement: N/A  Recommended corrective action: N/A  2. Description of non-compliance:	al Law NC against customer	Objective evidence observed:
N/A		
	Observation:	
Description of observation: None was observed.  Local law or ETI requirement: N/A		Objective evidence observed: N/A
Comments: N/A		
Go	od Examples observed:	
Description of Good Example (GE): None was observed.		Objective Evidence Observed: N/A



# 5: Living Wages are Paid

(Click here to return to NC-table)
(Click here to return to Key information)

#### ETI

- 5.1 Wages and benefits paid for a standard working week meet, at a minimum, national legal standards or industry benchmark standards, whichever is higher. In any event wages should always be enough to meet basic needs and to provide some discretionary income.
- 5.2 All workers shall be provided with written and understandable information about their employment conditions in respect to wages before they enter employment and about the particulars of their wages for the pay period concerned each time that they are paid.
- 5.3 Deductions from wages as a disciplinary measure shall not be permitted nor shall any deductions from wages not provided for by national law be permitted without the expressed permission of the worker concerned. All disciplinary measures should be recorded.

# **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

#### Current systems:

- The local legal minimum wage was RMB 1,860 per month (10.69 per hour) since 1 November, 2015, RMB 2,010 per month (11.55 per hour) since 1 December 2017.
- All employees' wages were calculated by hourly rate in the factory. At least the minimum wage was paid to employees.
- All employees are provided with written and understandable information about their employment conditions in respect to wages before they entered employment. And the particulars of their wages were provided to employees every month by payment slip.
- The factory management compensated all employees at a legal mandated rate for their overtime hours, respectively 150%, 200% and 300% of regular wages for overtime works on weekday, rest day and statutory holidays.
- All employees were paid on 15th of each month by cash and each employee was given a payment slip. When employee got the payment slip, they signed on the record kept by HR.
- The maternity leave, paternity leave and annual leave were appropriately paid as normal working wage to employees.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

# Details:

- Production records: inspection records, material delivery records etc.
- Social insurance receipts
- Factory policy on wages and benefit
- Factory policy on leave management

Any other comments:

Nil

No	n-cor	noli	an	ce:



Description of non-compliance:   NC against ETI	Objective evidence observed: N/A
Observation:	
Description of observation: None was observed.  Local law or ETI requirement: N/A  Comments: N/A	Objective evidence observed: N/A
Good Examples observed:	
Description of Good Example (GE): None was observed.	Objective Evidence Observed: N/A



**Summary Information** 

Criteria	Local Law (Please state legal requirement)	Actual at the Site (Record site results against the law)	Is this part of a Collective Bargaining Agreement?
A: Standard/Contracted work hours: (Maximum legal and actual required working hours excluding overtime, please state if possible per day, week, and month)	Legal maximum: 8 hours per day; 40 hours per week	8 hours per day; 40 hours per week	☐ Yes ☑ No
B: Overtime hours: (Maximum legal and actual overtime hours, please state if possible per day, week, and month)	Legal maximum: 3 hours per day; 36 hours per month	Overtime weekday was arranged from 18:00 to 20:00 (2 hours per day). Normally overtime on Saturday was arranged.	☐ Yes ☑ No
D: wage for standard/contracted hours: (Minimum legal and actual minimum wage at site, please state if possible per hr, day, week, and month)	Legal minimum wage: RMB 1,860 per month(10.69 per hour) since 1 November, 2015, RMB 2,010 per month (11.55 per hour) since 1 December 2017	At least RMB 1,860 per month, RMB 2,010 per hour from 2017 December	☐ Yes ☑ No
E: overtime wage: (Minimum legal and actual minimum overtime wage at site, please state if possible per hr, day, week, and month)	Legal minimum requirement: 150% of regular wage for overtime on weekday; 200% of regular wage for overtime on rest day; 300% of regular wage for overtime on statutory holiday	150% of regular wage for overtime on weekday; 200% of regular wage for overtime on rest day; 300% of regular wage for overtime on statutory holiday	☐ Yes ☑ No



Wages analysis:  [Click here to return to Key Information]			
A: Were accurate records shown at the first request?	⊠ Yes □ No		
B: If <b>No</b> , why not?	N/A		
C: Sample Size Checked (State number of worker records checked and from which weeks/months - should be current, peak, and random/low. Please see SMETA Best Practice Guidance and Measurement Criteria)	10 samples from January 2018 (Current month) 10 samples from October, 2017 (Random month) 10 samples from February 2017 (Random month)		
D: Are there different legal minimum wage grades? If <b>Yes</b> , please specify all.	☐ Yes ☑ No	If <b>Yes</b> , please give details: N/A	
E: If there are different legal minimum grades, are all workers graded and paid correctly?	☐ Yes ☐ No ☑ N/A	If <b>No</b> , please give details: N/A	
F: For the lowest paid production workers, are wages paid for standard/contracted hours (excluding overtime) below or above the legal minimum?	Lowest Wages found: Note: full time employees and please state hour / week / month etc.	Please indicate the breakdown of workforce per earnings:	
	Below legal min Meet Above	% of workforce earning under min wage% of workforce earning min wage of workforce earning above min wage	
G: Bonus (amount specify)	Bonus Scheme found: Note: full time employees and please state hour / week / month etc.		
	Post allowance was RMB 600-100 provided in the wage.		
H: What deductions are required by law e.g. social insurance? Please state all types:	Personal part of social insurance and personal income tax.		
I: Have these deductions been made? Please list all deductions that have/have not been made.		cribe: Personal part of social insurance was paid nal income tax was deducted from employee's	



J: Were appropriate records available to verify hours of work and wages?	⊠ Yes □ No
K: Were any inconsistencies found? (if yes describe nature)	Yes Poor record keeping No Isolated incident Repeated occurrence:
L: Do records reflect all time worked? (For instance, are workers asked to attend meetings before or after work but not paid for their time)	☐ Yes     ☐ No     Details: According to the records provided by factory management and employee interview, all time worked was recorded and paid.
M: Is there a defined living wage: This is not normally minimum legal wage. If answered Yes, please state amount and source of info: Please see SMETA Best Practice Guidance and Measurement Criteria.	Yes No Please specify amount/time: The factory did not calculate the living wage and no such requirement was implemented in China.
If yes, what was the calculation method used.	□ ISEAL/Anker Benchmarks □ Asia Floor Wage □ Figures provided by Unions □ Living Wage Foundation UK □ Fair Wear Wage Ladder □ Fairtrade Foundation Other – please give details:
N: Are there periodic reviews of wages? If Yes give details (include whether there is consideration to basic needs of workers plus discretionary income).	Yes No Details: The factory paid to employees according to local legal requirement. And the factory management reviewed the current wage level annually for identifying whether it met the CPI and whether the wage should be increased.
O: Are workers paid in a timely manner in line with local law?	⊠ Yes □ No
P: Is there evidence that equal rates are being paid for equal work:	Yes No Details: The employees were paid based on their working hours, employees' skills and working experience in the factory. Equal rates were paid for equal work.
Q: How are workers paid:	☐ Cash ☐ Cheque ☐ Bank Transfer ☐ Other If other explain:



## 6: Working Hours are not Excessive

[Click here to return to NC-table] [Click here to return to Key Information]

#### ETI

- 6.1 Working hours must comply with national laws, collective agreements, and the provisions of 6.2 to 6.6 below, whichever affords the greater protection for workers. Sub-clauses 6.2 to 6.6 are based on international labour standards.
- 6.2 Working hours, excluding overtime, shall be defined by contract, and shall not exceed 48 hours per week.
- 6.3 All overtime shall be voluntary. Overtime shall be used responsibly, taking into account all the following: the extent, frequency and hours worked by individual workers and the workforce as a whole. It shall not be used to replace regular employment. Overtime shall always be compensated at a premium rate, which is recommended to be not less than 125% of the regular rate of pay.
- 6.4 The total hours worked in any 7-day period shall not exceed 60 hours, except where covered by clause 6.5 below.
- 6.5 Working hours may exceed 60 hours in any 7-day period only in exceptional circumstances where <u>all</u> of the following are met:
  - this is allowed by national law;
  - this is allowed by a collective agreement freely negotiated with a workers' organisation representing a significant portion of the workforce;
  - appropriate safeguards are taken to protect the workers' health and safety; and
  - The employer can demonstrate that exceptional circumstances apply such as unexpected production peaks, accidents or emergencies.
- 6.6 Workers shall be provided with at least one day off in every 7-day period or, where allowed by national law, 2 days off in every 14-day period.

#### **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

# Current systems:

- Factory established the policy and procedures regarding working hours. The normal working hours were 8 hours per day and 40 hours per week.
- Factory's working time was arranged from 8:00 to 11:00, 12:00 to 17:00. I there was overtime, the overtime was arranged from 18:00 to 20:00 of weekday.
- Working hours were recorded by electronic attendance system. The factory provided attendance records from February 2017 to audit day to auditor for review.
- The exampled employees had at least one day off in every 7 days.
- The maximum working hours per week of sampled employees were 52 hours.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

#### Details:

Factory policy and procedures on working hours;



- Time records provided by the factory;
- Sampled employees' wage records and payment slips with recorded working hours;
- Employee interview;
- Quality and other records for crosschecking
Any other comments:
Nil.

Non-compliance:	
Description of non-compliance:      NC against ETI      NC against Local Law      NC against customer code:	Objective evidence observed: Document review and management interview
It was noted that 11 out of 30 sample population employees worked in excess of the statutory overtime hour limits.  A review of 10 sample population employees' time records of February 2017, October, 2017 and, January 2018 yielded the following: 6 out of 10 employees worked in excess of 36 overtime hours per month was (i.e. 42 hours) in October 2017, which wasn't in compliance with the legal requirement; 5 out of 10 employees worked in excess of 36 overtime hours per month was (i.e. 40 hours) in January, 2018, which wasn't in compliance with the legal requirement.	management interview
Local law and/or ETI requirement: In accordance with Article 41 of the Labor Law of the PRC, after consultation with the trade union and employees, the employer may extend working hours due to its production or business needs, but the extended working hours shall not generally exceed one hour a day; in special circumstances that require an extension of working hours, the extended working hours shall not exceed 3 hours a day and 36 hours a month on condition that the health of employees is guaranteed. (Effective from Aug 27, 2009)	
ETI requirement: 6.1 Working hours must comply with national laws, collective agreements, and the provisions of 6.2 to 6.6 below, whichever affords the greater protection for workers. Sub-clauses 6.2 to 6.6 are based on international labour standards.	
Recommended corrective action:  It is recommended that factory management adopt practices and controls to ensure that employee overtime hours do not exceed the statutory limits.	
2. Description of non-compliance:  NC against ETI NC against Local Law NC against customer code:  N/A	
Local law and/or ETI requirement: N/A	
Recommended corrective action:	



Observation:					
Description of observation NA  Local law or ETI require NA  Comments:				Objective observed: NA	evidence
	Good Examp	ples observed	:		
Description of Good Ex NA	kample (GE):			Objective Observed: NA	Evidence
	Please include time e	ours' analysis e.g. hour/week, (ey information)	/month		
Systems & Processes					
A. What timekeeping systems are used: time card etc.	Describe: Biometric attenda	nce recording	g system (finge	er print)	
B: Is sample size same as in wages section	☐ Yes ☐ No If N, please give details				
C: Are standard/contracted working hours defined in <b>all</b> contracts/employme nt agreements?	⊠ Yes □ No	If NO, please give details including % and which type of workers do NOT have standard hours defined in contracts/employment agreements. Details			
D: Are there any other types of	☐ Yes ☑ No	If YES, please complete as appropriate:			
contracts/employme nt agreements used?		0 hrs	Part time	Variable hrs	Other
		If "Other", PI	ease define:		
E. Do any standard/contracted working hours	☐ Yes ☑ No		detail hours, % Ind frequency		f workers



defined in contracts/employme nt agreements exceed 48 hours per week		Details:	
F: Are workers provided with at least 1 day off in every 7-day-period, or 2 in 14-day-period	Please select all applicable:  1 in 7 days 2 in 14 days No If 'No', please explain:		Is this allowed by local law?  Yes  No
(where the law allows)?	Maximum number of days w	orked withou	ut a day off (in sample):
	6 consecutive working days	was noted in	n samples
Standard/Contracted	d Hours worked		
G: Standard working hours over 48 per week found	☐ Yes ☑ No	If yes, % of	workers & frequency
H: Any local waivers/local law or permissions which allow averaging/annualise d hours for this site?	☐ Yes ☑ No	If YES, please give details	
Overtime Hours work	ed		
I: Actual overtime hours worked in sample (State per day/week/month)	Highest OT hours:	40 hours in January 2018 (Current month) 42 hours in October, 2017 (Random month) 28 hours in February 2017 (Random month)	
J: Combined hours (standard/contracte d plus= total) 60 found?	☐ Yes ☑ No		
K: Approximate percentage of total workers on highest overtime hours	80%		
L: Is overtime voluntary?	Yes     No     Conflicting Information	contract/ei	ail evidence e.g. Wording of mployment r/handbook/worker interviews/refusal ents:



		The factory's policy, procedures and employees' handbook stated the overtime was voluntary. Employees had right to choose working for overtime or not. And during the employee interview, employees confirmed that. No clause of forced overtime work was noted in any documents, eg. labour contracts, procedures, regulations or handbook.	
Overtime Premiums			
M: Are the correct legal overtime premiums paid?	Yes No N/A – there is no legal requirement to OT premium	Please give details of normal day overtime premium as a % of standard wages:  150% of normal wage for overtime on weekday; 200% of normal wage for overtime on rest day; 300% of normal wage for overtime on statutory holidays.	
N: Is overtime paid at a premium?	⊠ Yes □ No	If yes, please describe % of workers & frequency:  150% of normal wage for overtime on weekday; 200% of normal wage for overtime on rest day; Employees did not work on statutory holidays in the factory.	
O: ETI Code requires a prevailing standard to give greatest worker protection. If a site pays less than 125% OT premium and this is allowed	No Consolidated pay (May be standard wages above minimum legal wage, with no/low overtime premium) Collective Bargaining agreements Other		
under local law, are there other considerations? Please complete the	Please explain any checked boxes above e.g. detail of consolidated pay CBA or Other		
boxes where relevant. Multi select is possible.	N/A The legal requirement stated: 150% of normal wage for overtime on weekday; 200% of normal wage for overtime on rest day; 300% of normal wage for overtime on statutory holidays.		
P: If more than 60 total hours per week and this is legally allowed, are there other considerations? Please complete the boxes where	Overtime is voluntary Onsite Collective bargaining allows 60+ hours/week Safeguards are in place to protect worker's health and safety Site can demonstrate exceptional circumstances Other reasons (please specify)		
relevant. Multi select is possible.	Please explain any checked	boxes above	
	N/A		



	The legal requirement stated that the maximum overtime hours per month should be less than 36 hours. The maximum working hours per week in the factory were 52 hours.
Q: Is there evidence that overtime hours are being used for extended periods to make up for labour shortages or increased order volumes?	☐ Yes ☑ No If yes, please describe
R: If sufficient workers cannot be hired, are new working time arrangements explored to ensure that overtime is the exception rather than the rule.	≥ Yes □ No

#### 7: No Discrimination is Practiced

(Click here to return to NC-table)

#### ETI

7.1 There is no discrimination in hiring, compensation, access to training, promotion, termination or retirement based on race, caste, national origin, religion, age, disability, gender, marital status, sexual orientation, union membership or political affiliation.

#### Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

## Current systems:

- The factory established the policy and procedures on anti-discrimination.
- The factory did not discriminate workers due to their birth, gender, age, religion, race, marital status, ethnical beliefs and political background etc.
- Female and male employees had the same payment and working conditions.
- Employee's promotion was based on employee's ability and skill. The training was provided to employees based on working needed.
- No discrimination issue was noted during the audit.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

#### Details:

-The hiring and termination procedure, leave application records and employee's handbook



- Payroll - Attendance records - Termination records - Promotion records - Training records - Management and employee interview, Any other comments: Nil.			
		*	
A: Gender breakdown of Management + Supervisors (Include as one combined group)	Male: <u>20%</u> Female <u>80%</u>		
B: Number of women who are in skilled or technical roles e.g. where specific qualifications are needed i.e. machine engineer / laboratory analyst	#: NA		
C: Is there any evidence of discrimination based on race, caste, national origin, religion, age, disability, gender, marital status, sexual orientation, union membership or political affiliation?:	Hiring Compensation access to training promotion termination or retirement N/A. No discrimination case was note	ed in the factory.	
Professional Development			
A: What type of training and development are available for workers?  Please give details  Training for improving skills in each working position in the factory was provided to employees periodically. Skilled employees would be assigned to sampling department, when payment would be higher.			
B: Are HR decisions on e.g. promotion, training, compensation based on	⊠ Yes		
objective, transparent criteria?	☐ No  If no, please give details:		
ii iio, piodao giro doldiis.			
	Non-compliance:		
Description of non–compliance:	ensemble from the color of the SACCA	Objective evidence	



NC against ETI NC against Local Law NC against customer   code: None was observed.    Local law and/or ETI requirement:  N/A  Recommended corrective action:  N/A  2. Description of non-compliance:  NC against ETI NC against Local Law NC against customer   N/A   Local law and/or ETI requirement:	observed: N/A
N/A  Recommended corrective action: N/A	
Observation:	
Description of observation: None was observed.  Local law or ETI requirement: N/A	Objective evidence observed: N/A
Comments: N/A	
Good Examples observed:	
Description of Good Example (GE): None was observed.	Objective Evidence Observed: N/A



# 8: Regular Employment Is Provided

(Click here to return to NC-table) (Click here to return to Key Information)

#### ETI

- 8.1 To every extent possible work performed must be on the basis of recognised employment relationship established through national law and practice.
- 8.2 Obligations to employees under labour or social security laws and regulations arising from the regular employment relationship shall not be avoided through the use of labour-only contracting, subcontracting, or home-working arrangements, or through apprenticeship schemes where there is no real intent to impart skills or provide regular employment, nor shall any such obligations be avoided through the excessive use of fixed-term contracts of employment.

## Additional Elements: Responsible Recruitment

- 8.3 Suppliers have full understanding of the entire recruitment process and assess all labour recruiters and intermediaries against legal and/or ethical requirements.
- 8.4 There are effective management systems in place to identify and monitor the hiring and management of all migrant workers, contract workers, agency workers, temporary or casual labour The supplier shall implement processes to enable adequate control over agencies with regards the above points and related legislation.
- 8.5 Employment agencies must only supply workers registered with them.
- 8.6 Workers pay no recruitment fee at any stage of the recruitment process.
- 8.7 Worker contracts accurately reflect the agreed payment and terms in the recruitment process and are understood and signed by workers.

## Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

#### Current systems:

- The factory signed labour contracts with all employees and provided the copied contract to every employee. The contract was with agreed payment and terms in the recruitment process.
- All employees were recruited by the factory directly. No dispatched worker, temporary worker, apprenticeship schemes or home worker were identified during the audit.
- No labour agency was used to hire workers in the factory.
- No subcontractor was used by factory.

## Evidence examined – to support system description (Documents examined & relevant comments. Include

#### Details:

- Employee's handbook
- Employee roster
- Hiring and termination procedure
- Labour contract
- Personal files
- Payroll records

Any other comments:

Nil.



Non-compliance:					
Description of non-compliance:     NC against ETI  NC aga code:     None was observed.	ainst Local Law NC against customer	Objective evidence observed: N/A			
Local law and/or ETI requirement: N/A					
Recommended corrective action: N/A					
2. Description of non-compliance:  NC against ETI NC aga code: N/A	ainst Local Law NC against customer				
Local law and/or ETI requirement: N/A					
Recommended corrective action: N/A					
	Observation:				
Description of observation: None was observed.  Local law or ETI requirement: N/A  Comments: N/A					
	Good Examples observed:				
Description of Good Example (GE) None was observed.	:	Objective Evidence Observed: N/A			
Responsible Recruitment					
All Workers					
A: Were all workers presented with terms of employment at the time of recruitment, did they understand them and are they	□ Terms & Conditions presented     □ Understood by workers     □ Same as actual conditions				



same as current conditions?	If any are unchecked, please describe finding and specific category(ies) of workers affected:
B: Did workers' pay any fees, taxes, deposits or bonds for the purpose of recruitment/placement?	Yes No If Yes Please describe details and specific category(ies) of workers affected
C: If yes, check all that apply:	Recruitment / hiring fees Service fees Application costs Recommendation fees Placement fees Administrative, overhead or processing fees Skills tests Certifications Medical screenings Passports/ID's Work / resident permits Birth certificates Police clearance fees Any transportation and lodging costs after employment offer Any transport costs between work place and home Any relocation costs after commencement of employment New hire training / orientation fees Medical exam fees Deposit bonds or other deposits Any other non-monetary assets Other
C: If any checked, give details:	NA NA

#### **Migrant Workers:** The term "migrant worker" refers to a person who is engaged or has been engaged in a remunerated activity in a country of which they are not a national and where they do not intend to remain permanently or has purposely migrated on a temporary basis to another in-country region to seek and engage in a remunerated activity All employees were Chinese. But some employees were from A: Type of work undertaken by migrant workers: other provinces outside of the factory located. The migrant workers worked for the same types of work as the local employee, e.g. assembling, packing etc. B: Migrant worker recruitment Total number of (in country recruitment agencies) used: Total number of (outside of local country) recruitment agencies N/A. The factory recruited all the employees, including migrant worker by themselves. No agency was used. C: Migrant workers' voluntary Yes Observations No. deductions (such as for remittances) No remittance deduction was paid by all Please describe confirmed in writing by the worker and the employees in the factory, including evidence of transaction is supplied by the migrant worker. finding: the facility to the worker.



D: Are Any migrant workers in skilled, technical, or management roles	Yes No
Migrant Workers (this should include all migrant workers including permanent workers, temporary and/or seasonal workers)	If Yes number and example of roles NA

# NON-EMPLOYEE WORKERS

Recruitment Fees:	
A: Are there any fees	☐ Yes ☐ No
B: If yes, check all that apply:	Recruitment / hiring fees Service fees Application costs Recommendation fees Placement fees Administrative, overhead or processing fees Skills tests Certifications Medical screenings Passports/ID's Work / resident permits Birth certificates Police clearance fees Any transportation and lodging costs after employment offer Any transport costs between work place and home Any relocation costs after commencement of employment New hire training / orientation fees Medical exam fees Deposit bonds or other deposits Any other non-monetary assets Other
C: If any checked, give details:	N/A

Agency Workers (if applicable)  (workers sourced from a local agent who are not directly paid by the site, but paid by the agency, Usually the agencies are paid by the site and the wages of the individual workers are paid by the agency.)			
A: Number of agencies used (average):	N/A, no agency worker was hired in the factory. And names if available:		
B: Were agency workers' age/pay/hours included within scope of this audit	Yes No N/A		
C: Were sufficient documents for agency workers available for	Yes No		



20		
review?	N/A	
D: Is there a legal contract / agreement with all agencies?	Yes No NA  Details: NA	
E: Does the site have a system for checking labour standards of agencies? If yes, please give details.	Yes No N/A Please describe:	
	Contractors: erally individuals who supply several workers to a site. Usually the contractors be workers are paid by the contractor. Common terms include, gang bosses, labor provider,	
A: Any contractors on site?	Yes No Please describe finding: If Y, how many contractors are present	
B: If <b>Yes</b> , how many workers supplied by contractors	N/A	
C: Do all contractor workers understand their terms of employment?	Yes No Please describe finding: N/A	
D: If <b>Yes</b> , please give evidence for contractor workers being paid per la	w: N/A	



## 8A: Sub-Contracting and Homeworking:

## 8A: Sub-Contracting and Homeworking

[Click here to return to NC-table] [Click here to return to Key Information]

8A.1 There should be no sub-contracting unless previously agreed with the main client.

8A.2 Systems and processes should be in place to manage sub-contracting, homeworking and external processing.

Note to auditor on homeworking:

Report on whether it is direct or via agents. How many workers, relationship with site and what control systems are in place.

Note to auditor on subcontracting: auditor should use this section for subcontractors of part made or wholly made finished goods, this section should not be used for raw material manufacturers unless instructed otherwise by customers

#### Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

### Current systems:

- A site tour showed that all production processes were present in the unit.
- No homeworking was used by factory.
- No subcontractor was used by factory.

# Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

- Site tour (Calculation on total production and estimated capacity)
- Materials in/out records
- Management interview
- Worker interview

## If any processes are sub–contracted – please populate below boxes

Process Subcontracted	Process 1	Process 2	
Name of factory	NA	NA	
Address	NA	NA	

Process Subcontracted	Process 3	Process 4
Name of factory	NA	NA
Address	NA	NA

Process Subcontracted	Process 5	Process 6	
Name of factory	NA	NA	
Address	NA	NA	

# Details:

N/A. No process was sub-contracted to the other factory.



Non-compliance:			
Description of non-compliance:      NC against ETI	Objective evidence observed: N/A		
Local law and/or ETI requirement: N/A			
Recommended corrective action: N/A			
2. Description of non-compliance:  NC against ETI NC against Local Law NC against customer code:  N/A			
Local law and/or ETI requirement: N/A			
Recommended corrective action: N/A			
Observation:			
Description of observation: None was observed.	Objective evidence observed: N/A		
Local law or ETI requirement: N/A			
Comments: N/A			
Good Examples observed:			
Description of Good Example (GE): None was observed.	Objective Evidence Observed: N/A		
Summary of sub-contracting – if applicable  Not Applicable please x			
A: Has the auditor made a simple calculation to compare capacity with workers' work load in order to identify possible unrecorded work hours or undeclared sub-			



contracting	were recorded. And there was no undeclared sub-contracting.		
B: If sub-contractors are used, is there evidence this has been agreed with the main client?	Yes No If <b>Yes</b> , summarise details: N/A		
C: Number of sub- contractors/agents used	N/A		
D: Is there a site policy on sub- contracting?	Yes No If <b>Yes</b> , summarise detail	ils: N/A	
E: What checks are in place to ensure no child labour is being used and work is safe?	N/A		
	(a) (b) (b) (c) (c) (c) (c) (c) (c) (c) (c) (c) (c	70 Vin 170-7	
Sui	mmary of homeworking  Not Applicable p		
A: If homeworking is being used, is there evidence this has been agreed with the main client?	Yes No If <b>Yes</b> , summarise detail	ils: N/A	
B: Number of homeworkers	Male: N/A	Female: N/A	Total: N/A
C: Are homeworkers employed direct or through agents?	Directly Through Agents N/A		
D: If through agents, number of agents	N/A		
E: Is there a site policy on homeworking?	Yes No		
F: How does site ensure worker hours and pay meet local laws for homeworkers?	N/A		
G: What processes are carried out by homeworkers?	N/A		
H: Do any contracts exist for homeworkers	Yes No NA Please give details: N/A	4	
I: Are full records of homeworkers available at the site?	Yes No		



## 9: No Harsh or Inhumane Treatment is Allowed

[Click here to return to NC-table]

## ETI

9.1 Physical abuse or discipline, the threat of physical abuse, sexual or other harassment and verbal abuse or other forms of intimidation shall be prohibited.

Additional elements:

9.2 companies should provide access to a confidential grievance mechanism for all workers

A: Are there published, anonymous and/or open channels available for reporting any violations of Labour standards and H&S or any other grievances to a 3 <sup>rd</sup> party?	☐ Yes ☐ No Please describe: Employees could report violation to labor bureau through hot line 12333.
B: If <b>Yes</b> , are workers aware of these channels and have access? Please give details.	Based on employee interview, they understood how to report the violation through the channel if necessary.
C: If yes, what type of mechanism is used e.g. hotline, whistle blowing mechanism, comment box etc. Please give details.	Hotline was used for employees to report violation to labor bureau. Suggestion box was provided to employees to raise concern to management within the factory.
D: Is there a grievance mechanism is place for:	── Workers     ── Communities     ── Suppliers     ── Other  Details: If the employees had any concern, question or help needed, they could raise it through the suggestion box or have a talk with their leaders, managers directly.
E: Are there any open disputes?	☐ Yes ☐ No  If yes, please give details: N/A
F: Does grievance mechanism meet with UNGP requirement of e.g. (Legitimate, Accessible, Predictable, Equitable, Transparent, Rights-compatible, a source of continuous learning and based on stakeholder engagement)?	☐ Yes ☐ No  If no, please give details: N/A
G: Does the site \ encourage its business partners (e.g., suppliers) provide individuals and communities with access to effective grievance mechanisms (e.g., help lines or whistle blowing mechanism	☐ No If No Please give details: N/A



H: Is there a published and transparent disciplinary procedure	☐ Yes ☐ No If No please explain: N/A
I: If yes, are workers aware of these the disciplinary procedure	Yes No If no please give details: N/A
J: Does the disciplinary procedure allow for deductions from wages (fines) for disciplinary purposes (see wages section)	Yes No If Yes please give details: N/A

# **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

### Current systems:

- The factory management had established a disciplinary procedure for workers' misbehavior which included oral warning, written warning and finally termination and the site, had developed a training program for all employees on the procedure. Worker interview confirmed that workers were aware of the disciplinary procedure.
- The factory had established a policy on Harsh Treatment. Based on workers interview, there was no such negative evidence happened in the past.
- There was an internal process for grievance, which is an anonymous suggestion box, where workers can
  report any grievances (harassment, bullying, discrimination, etc.). Any received complaint will be
  handled by management, without any reprisal for the worker in question.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

#### Details:

- The relevant policy on prevention of harassment and abuse.
- Internal grievance procedure documentation
- Training records
- Worker interview and management interview

Any other comments:

Nil.



Non-compliance:		
Description of non-compliance:  NC against ETI NC against Local Law NC against customer code:  None was observed.	Objective evidence observed: N/A	
Local law and/or ETI requirement: N/A		
Recommended corrective action: N/A		
2. Description of non-compliance:  NC against ETI NC against Local Law NC against customer code:  N/A		
Local law and/or ETI requirement: N/A		
Recommended corrective action: N/A		
Observation:		
Description of observation: None was observed.  Local law or ETI requirement: N/A	Objective evidence observed: N/A	
Comments: N/A		
Good Examples observed:		
Description of Good Example (GE): None was observed.	Objective Evidence Observed: N/A	



#### 10. Other Issue areas: 10A: Entitlement to Work and Immigration

[Click here to return to NC-table]

#### **Additional Elements**

10A.1 Only workers with a legal right to work shall be employed or used by the supplier.
10A.2 All workers, including employment agency staff, must be validated by the supplier for their legal right to work by reviewing original documentation.

## **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

## Current systems:

- All employees are Chinese.
- All employees were hired directly by the factory. No dispatched worker, agency worker was noted in the factory.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

#### Details:

- Labour contract
- Personnel files
- Hiring procedure
- employee's handbook

Any other comments:

Nil.

Non-compliance:		
Description of non-compliance:     NC against ETI/Additional Elements     NC against customer code:     None was observed.	□ NC against Local Law	Objective evidence observed:
Local law and/or ETI /Additional Elements	requirement:	
Recommended corrective action: N/A		
2. Description of non-compliance:  NC against ETI/Additional Elements NC against customer code: None was observed.	☐ NC against Local	



Local law and/or ETI/Additional Elements requirement: N/A	
Recommended corrective action: N/A	

Observation:	
Description of observation: None was observed.  Local law or ETI/Additional Elements requirement: N/A	Objective evidence observed:
Comments: N/A	

Good examples obs	erved:
Description of Good Example (GE): None was observed.	Objective Evidence Observed: N/A



#### 10. Other issue areas 10B4: Environment 4–Pillar

(Click here to return to NC-table)

To be completed for a 4-Pillar SMETA Audit and remove the previous page which is 10B2 environment 2 pillar

## **B.4. Compliance Requirements**

10B4.1 Businesses as a minimum must meet the requirements of local and national laws related to environmental standards.

10B4.2 Where it is a legal requirement, businesses must be able to demonstrate that they have the relevant valid permits including for use and disposal of resources e.g. water, waste etc.

10B4.3 Businesses shall be aware of their end client's environmental standards/code requirements 10B4.4 Suppliers should have an environmental policy, covering their environmental impact, which is communicated to all appropriate parties, including its own suppliers.

10B4.5 Suppliers shall be aware of the significant environmental impact of their site and its processes. 10B4.6 The site should measure its impacts, including continuous recording and regular reviews of use and discharge of natural resources e.g. energy use, water use (see 4-pillar audit report and audit checks for details).

10B4.7 Businesses shall make continuous improvements in their environmental performance.

10B4.8 Businesses shall have available for review any environmental certifications or any environmental management systems documentation

10B4.9 Businesses should have a nominated individual responsible for co-ordinating the site's efforts to improve environmental performance.

#### **B4.** Guidance for Observations

10B4.10 Suppliers should have completed the appropriate section of the SAQ and made it available to the auditor.

10B4.11 Has the site recently been subject to (or pending) any fines/prosecutions for noncompliance to environmental regulations.

Note for auditors and readers. This environment section is intended to take not more than 0.25 auditor days. It is an assessment only and the main requirement is to establish whether a site is meeting applicable environmental laws and/or has any certifications or environmental management systems in place. Following this assessment the client/supplier may decide a full environmental audit is required (see also best practice guidance/environment and guidance for auditor)

## Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

## Current systems:

- The factory obtained the registration form of environmental impacts of the construction, the approval document of environment impact assessment, and the approval document for on-site inspection and acceptance of completed environmental protection facilities.
- The annual monitoring report for waste air and water showed the pollutant discharging was compliance with environmental law.
- The solid waste was disposed appropriately.
- The factory management aware of the environmental standards/code requirements and had a system in place to monitor their performance against these.
- The factory established the environment policy and procedures, which was communicated with their suppliers.
- The factory had the continuous improvement plan for improve their environmental performance. The factory recorded and reviewed the use and discharge of natural resources.



Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

#### Details:

- Environmental policy
- -- Registration form of environmental impacts of the construction
- Approval document of environment impact assessment
- Approval document for on-site inspection and acceptance of completed environmental protection facilities
- Annual monitoring report for waste air and water
- Training records on environment
- Waste disposed records
- Continuous improvement plan
- Records of the use and discharge of natural resources

Any other comments:

None was observed.

N/A

Local law or ETI/Additional elements requirements:

Non-compliance:		
Description of non-compliance:     NC against ETI/Additional Elements     NC against customer code:     None was observed.	☐ NC against Local	Objective evidence observed: N/A
Local law and/or ETI/Additional Elements N/A	requirement:	
Recommended corrective action: N/A		
2. Description of non-compliance:  NC against ETI/Additional Elements NC against customer code: None was observed.	☐ NC against Local	
Local law and/or ETI/Additional elements	requirement:	
Recommended corrective action: N/A		
Observation:		
Description of observation:		Objective evidence

observed:

N/A



Comments: N/A		
Good examp	les observed:	
Description of Good Example (GE): None was observed.		Objective Evidence Observed: N/A
Environmen (Site declaration only – this has not been verified	ntal Analysis I by auditor, Please state units in	n all cases below.)
A: Responsible for Environmental issues (Name and Position):	'EHS	
B: Has the site conducted a risk assessment on the environmental impact of the site, including implementation of controls to reduce identified risks	Yes No Details: The factory establis policy and procedures. The been conducted on the e internally once per year. A provided.	e risk assessment has nvironmental impact
C: Does the site have a recognised environmental system certification such as ISO 14000 or equivalent? Please detail.	Yes No Details: N/A, no such certif	ication was obtained.
D: Does the site have an Environmental policy? (For guidance, please see Measurement criteria)	Yes No If yes, is it publicly available Yes. The factory's environn and communicated with t	nental policy was public
E: If yes, does it address the key impacts from their operations and their commitment to improvement?		
F: Does the site have a Biodiversity policy? (For guidance, please see Measurement criteria)	⊠ Yes □ No	
G: Is there any other sustainability systems present such as Chain of Custody, Forest Stewardship Council (FSC), Marine Stewardship Council (MSC) etc.? Please detail.	Yes No Details: The factory did not sustainability systems, whice applicable for the factory'	h were not very

(For guidance, please see Measurement criteria)



H: Have all legally required permits been shown? Please detail.	Yes No Details: The factory provided the registration form of environmental impacts of the construction, the approval document of environment impact assessment, and the approval document for on-site inspection and acceptance of completed environmental protection facilities for review.		
I: Is there a documentation process to record hazardous chemicals used in the manufacturing process?	Yes No N/A  Details: The factory established a written procedure on handling chemicals, including hazardous chemicals. The list covering the storage and usage of chemicals, including hazardous chemicals, was maintained.		
J: Is there a system for managing client's requirements and legislation in the destination countries regarding environmental and chemical issues?	Yes No Details: The factory established environment policy and procedures, which was compliance with client's requirements and local legal requirements. And the policy and procedures were implemented during daily work.		
K: Facility has reduction targets in place for environmental aspects e.g. water consumption and discharge, waste, energy and green-house gas emissions	Yes No Details: The factory had a continuous improvement plan for reducing environmental aspects. The factory had an annual reduction target for natural resources use and discharge.		
L: Facility has evidence of waste recycling and is monitoring volume of waste that is recycled.	Yes No Details: The factory classified the wastes and verified the wastes which could be recycled during daily work. The records for recycling were kept.		
M: Facility has a system in place for accurately measuring and monitoring consumption of key utilities of water, energy and natural resources that follows recognised protocols or standards	Yes No Details: The records for consumption of key utilities of water, energy and natural resources were maintained in the factory. The responsible manager would measure and monitor the records and adjust the policy or procedures if needed.		
N: Facility has checked that any Sub-Contracting agencies or business partners operating on the premises have appropriate permits and licences and are conducting business in line with environmental expectations of the facility	Yes No Details: Factory had checked the suppliers' relevant environmental licenses and their environmental police before conducting business.		
Usage/Discharge analysis			
Criteria	Previous year: Please state period: From Jan., 2017 to Dec., 2016	Current Year: Please state period: From Jan., 2018 to Mar., 2018	
Electricity Usage: Kw/hrs	100,000 Kw/hrs	10,000 Kw/hrs	



Renewable Energy Usage: Kw/hrs	Nil	Nil
Gas Usage: Kw/hrs	Nil	Nil
Has site completed any carbon Footprint Analysis?	☐ Yes ☒ No	☐ Yes ☒ No
If <b>Yes</b> , please state result	N/A	N/A
Water Sources: Please list all sources e.g. lake, river, and local water authority.	Local water authority	Local water authority
Water Volume Used: (m³)	700m <sup>3</sup>	60m <sup>3</sup>
Water Discharged: Please list all receiving waters/recipients.	700m³	60m <sup>3</sup>
Water Volume Discharged: (m³)	700m <sup>3</sup>	60m <sup>3</sup>
Water Volume Recycled: (m³)	Nil	Nil
Total waste Produced (please state units)	700m <sup>3</sup>	60m <sup>3</sup>
Total hazardous waste Produced: (please state units)	Nil	Nil
Waste to Recycling: (please state units)	700m³	60m <sup>3</sup>
Waste to Landfill: (please state units)	Nil	Nil
Waste to other: (please give details and state units)	Nil	Nil
Total Product Produced (please state units)	1t	0.1†



#### 10C: Business Ethics - 4-Pillar Audit

(Click here to return to NC-table)

To be completed for a 4-Pillar SMETA Audit

## 10C. Compliance Requirements

- 10C.1 Businesses shall conduct their business ethically without bribery, corruption, or any type of fraudulent Business Practice.
- 10C.2 Businesses as a minimum must meet the requirements of local and national laws related to bribery, corruption, or any type of fraudulent Business Practices.
- 10C.3 Where it is a legal requirement, businesses must be able to demonstrate that they comply with all fiscal legislative requirements.
- 10C.4 Businesses shall have access to a transparent system in place for confidentially reporting, and dealing with unethical Business Ethics without fear of reprisals towards the reporter.
- 10C.5 Businesses should have a Business Ethics policy, covering bribery, corruption, or any type of fraudulent Business Practice.
- 10C.6 Businesses should have a designated person responsible for implementing standards concerning **Business Ethics**
- 10C.7 Suppliers should ensure that the staff whose job roles carry a higher level of risk in the area of ethical Business Practice e.g. sales, purchasing, logistics are trained on what action to take in the event of an issue arising in their area.

#### 10C. Guidance for Observations

10C.8 Businesses should communicate their Business Ethics policy, covering bribery, corruption, or any type of fraudulent Business Practice to all appropriate parties, including its own suppliers. . 10C.9 Has the site recently been subject to (or pending) any fines/prosecutions for non-compliance to Business Ethics regulations. If so is there evidence that sustainable corrective actions have been implemented

Note for auditors and readers, This Business Ethics section is intended to take not more than 0.25 auditor days. It is an assessment not an audit.

#### Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

#### Current systems:

- Factory's management knew the applicable laws, their end client's Business Ethics standards/code requirements. A system was in place to monitor their performance against the integrity issues.
- The factory established the documented Business Ethics policy concerning bribery, corruption, or unethical Business Practice, which was clearly communicated to all relevant parties, including their suppliers.
- The suggestion box was used for confidentially reporting ethical issues. And the raised issues would be investigated and resolved.
- Relevant training was provided to employees, whose job roles carry a higher level of risk in the area of ethical Business Practice.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):



Details: - Policy and procedures on business ethics - Training records on business ethics - Handling records for raised ethical issues - Management and employee Interview	
Any other comments: Nil	

Non-compliance:			
Description of non-compliance:     NC against ETI/Additional Elements     NC against customer code:     None was observed.	□ NC against Local	Objective evidence observed:	
Local law and/or ETI/Additional Elements N/A			
Recommended corrective action: N/A			
2. Description of non-compliance:  NC against ETI/Additional Elements  NC against customer code:  None was observed.	□ NC against Local		
Local law and/or ETI/Additional elements	requirement:		
Recommended corrective action: N/A			

Observation		
Description of observation: None was observed.	Objective evidence observed:	
Local law or ETI/Additional elements requirement: N/A		
Comments: N/A		



Good examples observed:				
Description of Good Example (GE): None was observed.		Objective Evidence Observed: N/A		
A: Does the facility have a Business Ethics Policy and is the policy communicated and applied internally, externally or both, as appropriate?	☐ Internal Policy ☐ Policy for third parties including suppliers Please give details: The factory established the documented Business Ethics policy concerning bribery, corruption, or unethical Business Practice, which was clearly communicated to all relevant parties, including their suppliers.			
B: Does the site give training to relevant personnel (e.g. sales and logistics) on business ethics issues	The factory provided training on business ethics issues to the sales, purchasing, logistics.			
C: Is the policy updated on a regular (as needed) basis?	Yes No  Please give details: The factory review and updated the policy annually. And the most updated version would be provided the relevant parties again.			
D: Does the site require third parties including suppliers to complete their own business ethics training	Yes  ☐ No  Please give details: The factory required the responsible managers of their suppliers to be trained on business			

ethics.



### Other Findings Outside the Scope of the Code

None was observed.

### **Community Benefits**

(Please list below any specific community benefits that the site management stated that they were involved in, for example, HIV programme, education, sports facilities)

None was observed.



# Appendix 1

Comparison between ETI code and Customer's Supplier's Code. Any areas where a site complies with the Customer's Supplier Code, but not with the ETI code are discussed at the audit close out meeting and recorded on the CAPR. Note to supplier "for this customer it may not be necessary to complete corrective actions where NC's DO NOT meet the ETI code, but DO meet your customer's code. If the audit is shared with other customers who work to the ETI code or an equivalent international standard, corrective actions will be necessary."

Not Applicable please x

NOTE: The provisions of the ETI base Code constitute minimum and not maximum standards, and this code should not be used to prevent companies from exceeding these standards. Companies applying the ETI Base Code are expected to comply with national and other applicable law and, where the provisions of law and the ETI Base Code address the same subject, to apply that provision which affords the greater protection.

**Instruction to Audit Company:** fill in the relevant clauses from the Customer Supplier Code - where applicable.

protection.		
ETI Code / Additional Elements	Customer's Supplier Code equivalent	
0.A. Universal Rights covering UNGP	0.A. Universal Rights covering UNGP	
<ul> <li>0.A. Guidance for Observations</li> <li>0.A.1 Businesses should have a policy, endorsed at the highest level, covering human rights impacts and issues, and ensure it is communicated to all appropriate parties, including its own suppliers.</li> <li>0.A.2 Businesses should have a designated person responsible for implementing standards concerning Human rights</li> <li>0.A.3 Businesses shall identify their stakeholders and salient issues.</li> <li>0.A.4 Businesses shall measure their direct, indirect, and potential impacts on stakeholders (rights holders) human rights.</li> <li>0.A.5 Where businesses have an adverse impact on human rights within any of their stakeholders, they shall address these issues and enable effective remediation.</li> <li>0.A.6 Businesses shall have a transparent system in place for confidentially reporting, and dealing with human rights impacts without fear of reprisals towards the reporter.</li> </ul>		
0.B. Management Systems & Code Implementation	0.B. Management Systems & Code Implementation	
Suppliers are expected to implement and maintain systems for delivering compliance to this Code.      Suppliers shall appoint a senior member of		



management who shall be responsible for compliance with the Code.  0.3 Suppliers are expected to communicate this Code to all employees.  0.4 Suppliers should communicate this code to their own suppliers and, where reasonably practicable, extend the principles of this Ethical Code through their supply chain.	
ETI 1. Forced Labour	ETI 1. Forced Labour
1.1 There is no forced, bonded or involuntary prison labour.  1.2 Workers are not required to lodge "deposits" or their identity papers with their employer and are free to leave their employer after reasonable notice.	
ETI 2. Freedom of association and the right to collective bargaining are respected	ETI 2. Freedom of association and the right to collective bargaining are respected
2.1 Workers, without distinction, have the right to join or form trade unions of their own choosing and to bargain collectively.  2.2 The employer adopts an open attitude towards the activities of trade unions and their organisational activities.  2.3 Workers' representatives are not discriminated against and have access to carry out their representative functions in the workplace.  2.4 Where the right to freedom of association and collective bargaining is restricted under law, the employer facilitates, and does not hinder, the development of parallel means for independent and free association and bargaining.	
ETI 3. Working conditions are safe and hygienic	ETI 3. Working conditions are safe and hygienic
3.1 A safe and hygienic working environment shall be provided, bearing in mind the prevailing knowledge of the industry and of any specific hazards. Adequate steps shall be taken to prevent accidents and injury to health arising out of, associated with, or occurring in the course of work, by minimising, so far as is reasonably practicable, the causes of hazards inherent in the working environment.  3.2 Workers shall receive regular and recorded Health & Safety training, and such training shall be repeated for new or reassigned workers.  3.3 Access to clean toilet facilities and to potable water, and, if appropriate, sanitary facilities for food storage shall be provided.  3.4 Accommodation, where provided, shall be	



clean, safe, and meet the basic needs of the workers.  3.5 The company observing the code shall assign responsibility for Health & Safety to a senior management representative.  ETI 4. Child labour shall not be used  4.1 There shall be no new recruitment of child labour.  4.2 Companies shall develop or participate in and contribute to policies and programmes which provide for the transition of any child found to be performing child labour to enable her or him to attend and remain in quality education until no longer a child.  4.3 Children and young persons under 18 shall not be employed at night or in hazardous conditions.	ETI 4. Child labour shall not be used
4.4 These policies and procedures shall conform to the provisions of the relevant ILO Standards.  ETI 5. Living wages are paid	ETI 5. Living wages are paid
5.1 Wages and benefits paid for a standard working week meet, at a minimum, national legal standards or industry benchmark standards, whichever is higher. In any event wages should always be enough to meet basic needs and to provide some discretionary income.  5.2 All workers shall be provided with written and understandable information about their employment conditions in respect to wages before they enter employment and about the particulars of their wages for the pay period concerned each time that they are paid.  5.3 Deductions from wages as a disciplinary measure shall not be permitted nor shall any deductions from wages not provided for by national law be permitted without the expressed permission of the worker concerned. All disciplinary measures should be recorded.	
ETI 6. Working Hours are not excessive	ETI 6. Working Hours are not excessive
<ul> <li>6.1 Working hours must comply with national laws, collective agreements, and the provisions of 6.2 to 6.6 below, whichever affords the greater protection for workers. Sub-clauses 6.2 to 6.6 are based on international labour standards.</li> <li>6.2 Working hours, excluding overtime, shall be defined by contract, and shall not exceed 48 hours per week.</li> <li>6.3 All overtime shall be voluntary. Overtime shall</li> </ul>	



be used responsibly, taking into account all the following: the extent, frequency and hours worked by individual workers and the workforce as a whole. It shall not be used to replace regular employment. Overtime shall always be compensated at a premium rate, which is recommended to be not less than 125% of the regular rate of pay.  6.4 The total hours worked in any 7 day period shall not exceed 60 hours, except where covered by clause 6.5 below.  6.5 Working hours may exceed 60 hours in any 7 day period only in exceptional circumstances where all of the following are met:  – this is allowed by national law;  – this is allowed by a collective agreement freely negotiated with a workers' organisation representing a significant portion of the workforce;  – appropriate safeguards are taken to protect the workers' health and safety; and  – The employer can demonstrate that exceptional circumstances apply such as unexpected production peaks, accidents or emergencies.	
6.6 Workers shall be provided with at least one day off in every 7 day period or, where allowed by national law, 2 days off in every 14 day period.	
off in every 7 day period or, where allowed by	ETI 7. No discrimination is practised
off in every 7 day period or, where allowed by national law, 2 days off in every 14 day period.	ETI 7. No discrimination is practised
off in every 7 day period or, where allowed by national law, 2 days off in every 14 day period.  ETI 7. No discrimination is practised  7.1 There is no discrimination in hiring, compensation, access to training, promotion, termination or retirement based on race, caste, national origin, religion, age, disability, gender, marital status, sexual orientation, union	ETI 7. No discrimination is practised  ETI 8. Regular employment is provided

provide regular employment, nor shall any such



obligations be avoided through the excessive use of fixed-term contracts of employment.  Additional Elements: Responsible Recruitment	
8.3 Suppliers have full understanding of the entire recruitment process and assess all labour recruiters and intermediaries against legal and/or ethical requirements.  8.4 There are effective management systems in	
place to identify and monitor the hiring and management of all migrant workers, contract workers, agency workers, temporary or casual labour The supplier shall implement processes to enable adequate control over agencies with regards the above points and related legislation.	
8.5 Employment agencies must only supply workers registered with them. 8.6 Workers pay no recruitment fee at any stage of the recruitment process. 8.7 Worker contracts accurately reflect the agreed payment and terms in the recruitment process and are understood and signed by workers.	
8A: Sub–Contracting and Homeworking	8A: Sub–Contracting and Homeworking
8A.1 There should be no sub-contracting unless previously agreed with the main client. 8A.2 Systems and processes should be in place to manage sub-contracting, homeworking and external processing.	
ETI 9. No harsh or inhumane treatment is allowed	ETI 9. No harsh or inhumane treatment is allowed
9.1 Physical abuse or discipline, the threat of physical abuse, sexual or other harassment and verbal abuse or other forms of intimidation shall be prohibited.  Additional elements:  9.2 companies should provide access to a confidential grievance mechanism for all workers	
10. Other Issue areas: 10A: Entitlement to Work and Immigration	
Additional Elements  10A.1 Only workers with a legal right to work shall be employed or used by the supplier.  10A.2 All workers, including employment agency staff, must be validated by the supplier for their legal right to work by reviewing original documentation.	
10. Other issue areas 10B2: Environment 2–Pillar	



10B2.1 Suppliers must comply with the requirements of local and international laws and regulations including having necessary permits.

10B2.2 The supplier should be aware of and comply with their end clients' environmental requirements. Note for auditors and readers, This is not a full environmental assessment but a check on basic systems and management approach.

SMETA Extra Sections for 4 Pillar Audit:	SMETA Extra Sections for 4 Pillar Audit:	
Environment Section	Environment Section	
B.4. Compliance Requirements  10B4.1 Businesses as a minimum must meet the requirements of local and national laws related to environmental standards.  10B4.2 Where it is a legal requirement, businesses must be able to demonstrate that they have the relevant valid permits including for use and disposal of resources e.g. water, waste etc.  10B4.3 Businesses shall be aware of their end client's environmental standards/code requirements  10B4.4 Suppliers should have an environmental policy, covering their environmental impact, which is communicated to all appropriate parties, including its own suppliers.  10B4.5 Suppliers shall be aware of the significant environmental impact of their site and its processes.  10B4.6 The site should measure its impacts, including continuous recording and regular reviews of use and discharge of natural resources e.g. energy use, water use (see 4-pillar audit report and audit checks for details).  10B4.7 Businesses shall make continuous improvements in their environmental performance.  10B4.8 Businesses shall have available for review any environmental certifications or any environmental management systems documentation  10B4.9 Businesses should have a nominated individual responsible for co-ordinating the site's efforts to improve environmental performance.  B4. Guidance for Observations  10B4.10 Suppliers should have completed the appropriate section of the SAQ and made it available to the auditor.  10B4.11 Has the site recently been subject to (or pending) any fines/prosecutions for noncompliance to environmental regulations.		



#### 10C. Compliance Requirements

10C.1 Businesses shall conduct their business ethically without bribery, corruption, or any type of fraudulent Business Practice.

10C.2 Businesses as a minimum must meet the requirements of local and national laws related to bribery, corruption, or any type of fraudulent Business Practices.

10C.3 Where it is a legal requirement, businesses must be able to demonstrate that they comply with all fiscal legislative requirements.

10C.4 Businesses shall have access to a transparent system in place for confidentially reporting, and dealing with unethical Business Ethics without fear of reprisals towards the reporter.

10C.5 Businesses should have a Business Ethics policy, covering bribery, corruption, or any type of fraudulent Business Practice,

10C.6 Businesses should have a designated person responsible for implementing standards concerning **Business Ethics** 

10C.7 Suppliers should ensure that the staff whose job roles carry a higher level of risk in the area of ethical Business Practice e.g. sales, purchasing, logistics are trained on what action to take in the event of an issue arising in their area.

#### 10C. Guidance for Observations

10C.8 Businesses should communicate their Business Ethics policy, covering bribery, corruption, or any type of fraudulent Business Practice to all appropriate parties, including its own suppliers. 10C.9 Has the site recently been subject to (or pending) any fines/prosecutions for noncompliance to Business Ethics regulations. If so is there evidence that sustainable corrective actions have been implemented.



## **Photo Form**







Factory Name

Factory Address

Production Building



Injecting mold

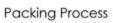


Silk-Screen Process



**Assembling Process** 







Material

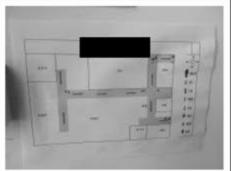


Finished Goods









Evacuation Plan Displayed



Fire Alarm



Fire Extinguishers



Fire Hydrant



Suggestion Box



Attendance Record Machine



First Aid Kit



Drinking Water





NA



Toilet	NC- Goods stack against wall	NA
101101	The Goods stack against trail	





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Click here for Buyer (A) & Buyer/Supplier (A/B) members:

http://www.surveymonkey.com/s.aspx?sm=riPsbE0PQ52ehCo3lnq5Iw\_3d\_3d

Click here for Supplier (B) members:

http://www.surveymonkey.com/s.aspx?sm=d3vYsCe48fre69DRgIY\_2brg\_3d\_3d